

Scott County **Goal**:

**Safe, Healthy, and Livable Communities**

Scott County **Vision**:

**Scott County: Where individuals, families, and businesses thrive**

- Residents are connected to their community, safe within their homes, and confident their needs will be met
- People have access to quality health services and support a clean environment
- Communities value a range of services for residents of all ages in learning, work, home, mobility, and recreation

Scott County **Mission**:

**To advance safe, healthy, and livable communities through citizen-focused services**

Scott County **Values** transform the public’s expectations for service delivery through our caring, creation and innovation:

- **Customer Service:** We will deliver government services in a respectful, responsive, and solution-oriented manner
- **Communication:** We will always be clear about what we’re doing and why we’re doing it
- **Collaboration:** We will work with partners – communities, schools, faith groups, private business, and non-profit agencies – to see that services are not duplicated but rather are complimentary, aligned, and provided by the partners who can deliver the service most effectively
- **Stewardship:** We will work proactively to make investments, guided by resident input, which will transform lives, communities, and government
- **Empowerment:** We will work with individuals and families to affirm strengths, develop skills, restore hope, and promote self-reliance
- **Resiliency:** We will foster public preparedness and respond when families and communities face health and safety emergencies
- **Innovation:** We will take informed risks to deliver services more effectively and will learn from our successes and failures

Scott County **Objectives**: Long-term goals (4-6 years) that set priority for the Strategies

- **Community Safety & Well-being:** Through strategic partnerships, residents will have convenient and reliable access to necessary and important services and activities
- **Housing:** Partners will come together to support expanded housing resources, recognizing that housing is a community foundation
- **Children:** Strong families and community partners will come together supporting children in having safe, healthy, and successful lives
- **Infrastructure:** Private and public partners collaborate to develop a foundation promoting economic and employment opportunities
- **Performance:** Identify and implement changes to service delivery leading to improved outcomes

**Scott County 2020–2022 Strategies:** Short-term (1-3 year) specific strategies to achieve the Board’s objectives

**1. Community Safety & Well-being: Through strategic partnerships, residents will have convenient and reliable access to necessary and important services and activities**

1. Strategy: Assess the need, availability, and access to services to meet the needs of our most vulnerable residents
2. Strategy: Promote & expand services that help residents lead healthy, active lives
3. Strategy: Reduce recidivism among youth and adults and make communities safer
4. Strategy: Enhance the safety of residents by ensuring efforts that prepare residents and communities for emergencies

**2. Housing: Partners will come together to support expanded housing resources, recognizing that housing is a community foundation**

1. Strategy: Implement a plan to ensure appropriate housing is available to meet the needs of all residents and that homelessness is brief, rare, and non-recurring

**3. Children: Strong families and community partners will come together supporting children in having safe, healthy, and successful lives**

1. Strategy: Promote healthy child development and family resiliency by aligning resources and community partnerships directed at prevention and early intervention

**4. Infrastructure: Private and public partners collaborate to develop a foundation promoting economic and employment opportunities**

1. Strategy: Work with community partners to conduct targeted expansion of broadband services to underserved residents and communities
2. Strategy: Work with SCALE partners to increase access to employment and education opportunities
3. Strategy: Create a more sustainable, resilient system of regional infrastructure

**5. Performance: Identify and implement changes to service delivery leading to improved outcomes**

1. Strategy: Design and implement business model changes that improve service delivery
2. Strategy: Broaden community participation in all aspects of planning, decision-making, and plan implementation
3. Strategy: Evaluate and address Scott County Government operations based on the 2040 Comprehensive Plan
4. Strategy: Recruit, retain, and support a high-quality, culturally-informed workforce